




The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <https://my.centivo.com/> or call 1-800-765-4321 or contact your Human Resources Department. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-318-2596 to request a copy.

Important Questions	Answers	Why This Matters:
<p>What is the overall deductible?</p>	<p>For network providers with required PCP/Referral: \$0/individual and \$0/family</p> <p>For out-of-network providers or network providers with no PCP/Referral : \$5,000/individual and \$10,000/family</p>	<p>Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible.</p>
<p>Are there services covered before you meet your deductible?</p>	<p>Yes. Preventive care and primary care services are covered before you meet your deductible.</p>	<p>This plan does not have a deductible, but a copayment or coinsurance may apply. This plan covers certain preventive services without cost sharing. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/.</p>
<p>Are there other deductibles for specific services?</p>	<p>No</p>	<p>You don't have to meet deductibles for specific services.</p>
<p>What is the out-of-pocket limit for this plan?</p>	<p>For network providers with required PCP/Referral: \$2,000 individual/\$4,000 family</p> <p>For out-of-network providers or network provider with no PCP/Referral: \$9,100/individual and \$18,200/family</p>	<p>The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, the overall family out-of-pocket limit must be met.</p>
<p>What is not included in the out-of-pocket limit?</p>	<p>Premiums, balance-billing charges, penalties for failure to obtain preauthorization, and health care or pharmacy services this plan doesn't cover.</p>	<p>Even though you pay these expenses, they don't count toward the out-of-pocket limit.</p>

Important Questions	Answers	Why This Matters:
Will you pay less if you use a network provider ?	Yes. See https://my.centivo.com or call 1-800-765-4321 for a list of network providers .	This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist ?	Yes.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have a referral before you see the specialist . Referrals are obtained from your primary care physician .

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out of Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	No charge	Deductible , then 50% Coinsurance	Virtual visits and telephonic visits are the same copay as in-office visits.
	Specialist visit	\$50 Copayment /visit	Deductible , then 50% Coinsurance	Virtual visits and telephonic visits are the same copay as in-office visits.
	Preventive care/screening /immunization	No charge	Deductible , then 50% Coinsurance	You may have to pay for services that aren't preventive . Ask your provider if the services needed are preventive . Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	Office \$0 Copayment /test Outpatient \$50 Copayment	Deductible , then 50% Coinsurance	None
	Imaging (CT/PET scans, MRIs)	\$200 Copayment /test	Deductible , then 50% Coinsurance	Preauthorization is required for PET scans. If you don't get preauthorization , benefits may be reduced.

* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://my.centivo.com>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out of Network Provider (You will pay the most)	
<p>If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.caremark.com</p>	Generic drugs (Tier 1)	Retail: \$10 Copayment Mail Order: \$20 Copayment	Not covered	<p>Covers up to a 30-day supply (retail prescription); 90-day supply (mail order prescription).</p> <p>Specialty Medications must be filled through the CVS/Caremark Specialty Pharmacy.</p> <p>For Value-based prescriptions: Copayment applies to medications used to treat diabetes, hyperlipidemia, or hypertension; \$0 Copayment for aspirin, folic acid, iron, fluoride, or smoking cessation medications, if accompanied by a prescription for recommended uses.</p>
	Preferred brand drugs (Tier 2)	Retail: 20% Coinsurance to a maximum Copayment of \$100 Mail Order: 20% Coinsurance to a maximum Copayment of \$200	Not covered	
	Non-preferred brand drugs (Tier 3)	Retail: 40% Coinsurance to a maximum Copayment of \$120 Mail Order: 40% coinsurance to a maximum Copayment of \$240	Not covered	
	Value-based prescriptions	<p>Generic: Retail: \$5 Copayment Mail Order: \$10 Copayment</p> <p>Preferred brand drugs: Retail: 10% Coinsurance to a \$50 maximum Copayment Mail Order: 10% Coinsurance to a \$100 maximum Copayment</p> <p>Non-preferred brand drugs: Retail: 20% Coinsurance to a \$60 maximum Copayment Mail Order: 20% Coinsurance to a \$120 maximum Copayment</p>	Not covered	
	Specialty drugs (Tier 4)	See Prescription Drug cost above	Not covered	

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Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out of Network Provider (You will pay the most)	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$500 Copayment /visit	Deductible , then 50% Coinsurance	Preauthorization is required. If you don't get preauthorization , benefits may be reduced.
	Physician/surgeon fees	No charge	Deductible , then 50% Coinsurance	
If you need immediate medical attention	Emergency room care	\$250 Copayment /visit	\$250 Copayment /visit	Copayment waived if admitted. All Emergency Services are considered In Network. Air Ambulance must be medically necessary , and preauthorization is required. If you don't get preauthorization , benefits may be reduced.
	Emergency medical transportation	\$50 Copayment	\$50 Copayment	
	Urgent care	\$50 Copayment /visit	Deductible , then 50% Coinsurance	
If you have a hospital stay	Facility fee (e.g., hospital room)	Non-Surgical: \$100 Copayment Surgical: \$800 Copayment	Deductible , then 50% Coinsurance	Preauthorization is required. If you don't get preauthorization , benefits may be reduced.
	Physician/surgeon fees	No charge	Deductible , then 50% Coinsurance	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office visits: \$50 Copayment /visit Facility: \$500 Copayment	Deductible , then 50% Coinsurance	Preauthorization is required for Inpatient, Residential, and Partial Day Programs. If you don't get preauthorization , benefits may be reduced.
	Inpatient services	\$100 Copayment	Deductible , then 50% Coinsurance	
If you are pregnant	Office visits	No charge	Deductible , then 50% Coinsurance	Cost sharing does not apply for preventive services . Depending on the type of services, a copayment may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). Failure to obtain preauthorization for childbirth if inpatient stay exceeds 48 hours for normal delivery and 96 hours after a cesarean delivery may result in a benefits being reduced.
	Childbirth/delivery professional services	No charge	Deductible , then 50% Coinsurance	
	Childbirth/delivery facility services	\$800 Copayment	Deductible, then 50% Coinsurance	

* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://my.centivo.com>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out of Network Provider (You will pay the most)	
If you need help recovering or have other special health needs	Home health care	\$50 Copayment /visit	Deductible , then 50% Coinsurance	Limited to 120 visits per plan year and is combined with Private Duty Nursing in home setting. Preauthorization is required. If you don't get preauthorization , benefits may be reduced.
	Rehabilitation services	\$50 Copayment /visit	Deductible , then 50% Coinsurance	None
	Habilitation services	\$50 Copayment /visit	Deductible , then 50% Coinsurance	
	Skilled nursing care	\$100 Copayment	Deductible , then 50% Coinsurance	Limited to 90 days per plan year combined with Inpatient Medical Rehabilitation. Preauthorization is required. If you don't get preauthorization , benefits may be reduced.
	Durable medical equipment	\$50 Copayment	Deductible , then 50% Coinsurance	Excludes vehicle modifications, home modifications, exercise, and bathroom equipment.
	Hospice services	No charge	Deductible , then 50% Coinsurance	None
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	Coverage is limited as required under PPACA.
	Children's glasses	Not covered	Not covered	Children's glasses are not a covered service under this plan .
	Children's dental check-up	Not covered	Not covered	Coverage is limited to an oral risk assessment each year as required by PPACA.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services .)		
<ul style="list-style-type: none"> • Cosmetic surgery • Dental care (Adult) 	<ul style="list-style-type: none"> • Long-term care • Non-emergency care when traveling outside the U.S. 	<ul style="list-style-type: none"> • Routine eye care (Adult) • Routine foot care • Weight loss programs

* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://my.centivo.com>.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- **Acupuncture** (Limitations may apply)
- **Bariatric Surgery** (Limited to 1 surgery per lifetime)
- **Chiropractic Care** (Limited to 25 visits per plan year combined with Osteopath Manipulations)
- **Hearing Aids** (Limited to \$750 per ear every 3 years)
- **Infertility Treatment** (Limited to \$25,000 maximum per lifetime)
- **Private Duty Nursing** (Limited to 120 visits per plan year combined with Home Health Care)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [Affordable Care Act | U.S. Department of Labor \(dol.gov\)](#) or the U.S. Department of Health and Human Services at 1-877-267-2323 x 61565 or [www.CMS.gov](#). Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](#) or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Centivo at 1-800-765-4321. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA x3272 or [dol.gov/ebsa/healthreform](#).

Does this plan provide Minimum Essential Coverage? Yes.

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet the Minimum Value Standards? Yes.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-765-4321.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-765-4321.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-765-4321.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-765-4321.

To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$800
■ Other coinsurance	N/A

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
[Diagnostic tests](#) (*ultrasounds and blood work*)
[Specialist](#) visit (*anesthesia*)

Total Example Cost	\$12,700
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In this example, Peg would pay:

<i>Cost Sharing</i>	
Deductibles	\$0
Copayments	\$900
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Peg would pay is	\$900

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$800
■ Other coinsurance	N/A

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)
[Diagnostic tests](#) (*blood work*)
[Prescription drugs](#)
[Durable medical equipment](#) (*glucose meter*)

Total Example Cost	\$5,600
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In this example, Joe would pay:

<i>Cost Sharing</i>	
Deductibles	\$0
Copayments	\$200
Coinsurance	\$800
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Joe would pay is	\$1,000

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$800
■ Other coinsurance	N/A

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)
[Diagnostic test](#) (*x-ray*)
[Durable medical equipment](#) (*crutches*)
[Rehabilitation services](#) (*physical therapy*)

Total Example Cost	\$2,800
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In this example, Mia would pay:

<i>Cost Sharing</i>	
Deductibles	\$0
Copayments	\$700
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Mia would pay is	\$700

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.